Jennifer L. FitzPatrick, MSW, LCSW-C, CSP (Certified Speaking Professional) is a speaker, consultant, author and founder of Jenerations Health Education, Inc. She is a former gerontology instructor at Johns Hopkins University's Certificate on Aging program and has been featured on ABC, CBS, Sirius XM and in Forbes, U.S. News & World Report, Redbook, Fast Company and many other media outlets. One of less than 800 Certified Speaking Professionals worldwide, Jennifer is the author of *Reimagining Customer Service in Healthcare* and *Cruising Through Caregiving: Reducing The Stress of Caring For Your Loved One*. Her board appointments include serving as a Care Advisory Board Member for Seth Rogen & Lauren Miller Rogen's non-profit HFC (Hilarity for Charity), a Board Member for Salisbury University's School of Health & Human Services and a Board Member for Lifespan's Beacon Institute, an Argentum affiliate.

\*Please note this is not Jennifer’s intro. She will provide a customized intro for your event!